



**NATIONAL AGRICULTURAL
EXPORT DEVELOPMENT
BOARD**



Republic of Rwanda

Kigali:20 JUL 2021

Ref:5446/07/021

Public announcement

For the purposes of Covid-19 rapid surge control, the Cabinet decisions of 14th July 2021, among other decisions, directed public offices to close and all staff to work from home from 17th July to 26th July, 2021, except for those providing essential services.

Directives puts Kigali city under total lockdown with other identified districts, this is therefore, to inform our stakeholders that we will keep offering support to agriculture exports services, in strict adherence to Covid-19 health guidelines.

Support services will consider the following: Coffee warehouse services, Horticulture pack house services, Cold trucking services, Issuance of export documents, Export laboratory services. You are therefore, informed of the following operational arrangements:

- All correspondences should be forwarded using NAEB official email: info@naeb.gov.rw;
- Request for passes will be done through clearance@minagri.gov.rw and don't hastate to contact our focal person UWANYIRIGIRA Alice at 0788272827/u.alice@naeb.gov.rw for further guidance;
- Published guidelines for Covid-19 control will be respected in as far as accessing the said support services;
- Open days for issuance of export documents and export laboratory services will be on Monday, Wednesday and Friday;
- Open days for warehouse services will be from Monday to Saturday and closing at 4:00pm;
- Open days for horticulture pack house services and cold trucking services will be from Monday to Sunday;
- No client will be allowed to enter the export document office;
- For coffee sampling outside NAEB, a weekly plan shall be elaborated especially for certified warehouses.

Digitally signed
by NAEB(CEO)
Date: 2021.07.19
15:28:28 +02'00'

Claude BIZIMANA
Chief Executive Officer

